**Service Objective:**

* To develop, maintain, and enhance new and existing web applications in alignment with business requirements and modern web standards.
* To contribute actively to technical solutioning and knowledge sharing within the development team.
* To provide technical guidance and support to executive-level developers when required.

**Service Scope:**

* Application development and optimisation
* Technical evaluation and solution recommendation
* Collaborative coding and debugging
* System performance analysis
* Mentorship and peer guidance
* Research and ideation

**Service Description:**

1. Understand technical and functional design requirements based on business flows and processes.
2. Assist in software system design (software), system architecture (hardware), and database design (logical and physical).
3. Collaborate with the Tech Lead and team members to implement technical solutions and debug both existing and new modules.
4. Evaluate actual system functionality versus expected outcomes, identify deficiencies, and propose corrective actions.
5. Write reusable and efficient code using object-oriented programming principles.
6. Benchmark performance metrics (e.g., CPU, network, IO utilisation) and optimise code accordingly.
7. Participate in R&D of new technologies, frameworks, and product innovations.
8. Actively propose and develop new features or enhancements to improve the platform.
9. Analyse competitors' platforms and functionalities, and recommend relevant improvements.
10. Provide sprint-based support and unblock peers when within own domain of responsibility.

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